

Cisco Certified Network Professional (CCNP) TSHOOT (300-135)

Length: 5 Days

Summary: This course will prepare you to support complex enterprise networks and give you deep understanding of the ITIL-compliant approach to network troubleshooting. You will receive hours of theory and command-line interactions, get detailed slides covering each of the technologies and methods used in troubleshooting.

Course Objectives: Upon completing this course, the learner will be able to meet these overall objectives:

- Describe the troubleshooting tools and methodologies that are used to identify and resolve issues in complex enterprise networks
- Isolate and fix the network issues that your company, SECHNIK Networking Ltd., is facing
- Isolate and fix the network issues that your customer, TINC Garbage Disposal Ltd., is facing
- Isolate and fix the network issues that your customer, PILE Forensic Accounting Ltd., is facing
- Isolate and fix the network issues that your customer, Bank of POLONA Ltd., is facing
- Isolate and fix the network issues that your customer, RADULKO Transport Ltd., is facing

COURSE CONTENT

**Module 1: Tools and Methodologies of
Troubleshooting**

**Module 2: Troubleshooting at SECHNIK
Networking Ltd**

**Module 3: Troubleshooting at TINC Garbage
Disposal Ltd.**

**Module 4: Troubleshooting at PILE Forensic
Accounting Ltd**

**Module 5: Troubleshooting at Bank of POLONA
Ltd**

**Module 6: Troubleshooting at RADULKO
Transport Ltd**