

New Ways of Leading Teams and Groups

Length: 1 Day

COURSE CONTENT

BUILDING A TEAM

- Leading Groups: Model the behavior and attitudes
- Leading Teams: Characteristics of a team
- Symptoms of Dysfunction

LEADING WITH INTERPERSONAL SKILLS

- Leading with a Growth Mindset
- Leading with Emotional Intelligence
- Leading while Managing Conflict

TRAITS OF A LEADER

- Strong Work Ethic
- Positive Attitude
- Good Communication Skills
- Time Management Abilities
- Problem Solving Skills
- Acting As a Team Player
- Working Well Under Pressure
- Ability to Accept and Learn from Criticism
- Flexibility/Adaptability
- Self-Confidence

WHAT IS YOUR LEADERSHIP STYLE

- Authoritative
- Affiliative
- Coercive
- Coaching
- Democratic
- Pacesetting

LEADING TEAMS AND GROUPS WITH EFFECTIVE COMMUNICATION

- Communication is a group effort
- Non-Verbal Communication
- Listening Tips
- Think Before You Speak

LEADING WITH DIVERSITY AND INCLUSION: MANAGING TIME AS A LEADER

- Time Management Skills