

BEST Leadership for Understanding and Leading

Length: 1/2 Day

COURSE CONTENT

MODULE 1: INTRODUCTION & OBJECTIVES

- Program Objective

MODULE 2: FUNDAMENTALS

- Successful Vs. Effective Leadership
- Barriers To Communications
- Identifying The Root Causes Of Performance Problems
- Tips For Maintain A Clear, Open Communication Channel With A Problem Worker
- The Art Of Listening
- Conducting Effective Meetings

MODULE 3: UNDERSTANDING

- First Skill – Understanding
- Problem Solving Steps
- Principles Of Motivation

MODULE 4: LEADING

- Second Skill – Leading
- Authority Vs. Responsibility
- Developing The Difficult Employee
- Leadership And Team Building