

BEST Leadership for Optimal Performance

Length: 1/2 Day

COURSE CONTENT

MODULE 1: INTRODUCTION & OBJECTIVES

- Program Objective
- Developmental Leadership
- Expectations
- Get What You Role Model

MODULE 2: FUNDAMENTALS PT 1

Leadership with Engaged Coworkers

- Authority Vs. Responsibility
- Goal Setting & Accountability
- Delegation
- Problem Solving
- Help People Grow – Coaching
- The Art Of Listening
- Accountability

MODULE 3: FUNDAMENTALS PT 2

Leadership with Non-Engaged Coworkers

- Positive Intervention Techniques For Turning Performance Problems
- Helping Growth Stay On Track – Coaching And Redirection
- Developing The Difficult Employee
- Tips For Maintain A Clear, Open Communication Channel With A Problem Worker

MODULE 4: HIGH PERFORMANCE

- What It Looks Like And How To Get There
- Why Go There?
- What A Leader Can Do To Maintain Optimal Performance