

Gender Sensitivity Training

Length: 1/2 Day

This course will provide you with:

- The groundwork to be culturally competent
- Cultural awareness and a greater understanding of cultural differences
- Enhancement of your cultural sensitivity
- Awareness and a greater understanding of gender differences in the workplace
- Generational training for improving communication between different generations
- Tools to reduce misunderstandings and create positive relationships in the workplace
- Knowledge of respectful behaviors that promote harmony with others in the organization
- Skills to resolve conflicts that may arise, as well as strategies to help get the results that are in the best interest of all parties.

COURSE CONTENT

INTRODUCTION TO DIVERSITY AND SENSITIVITY TRAINING

- Describe what diversity and sensitivity training is and why it is important

RECOGNIZING DIFFERENCES AND BEHAVIOR RESPECT

FACING RACIAL AND OTHER PREJUDICES OR STEREOTYPES

- Describe facing racial and other prejudices or stereotypes in the workplace and how to react to them

GENERATIONAL DIVERSITY TRAINING

CULTURAL DIFFERENCES IN THE WORKPLACE

- Identify cultural differences in the workplace and determine how to deal with communication issues

GENDER

- Recognize gender issues that arise in the workplace

DISABILITIES

- Discuss disabilities in the workplace

RESOLVING CONFLICTS

- Describe processes for resolving conflicts that may arise because of diversity issues in the workplace