

# Motivating IT Teams: Teamwork

**Prerequisites:** None

**Length:** One Day

**Summary:** Upon successful completion of this course, students will be able to:

- identify and assess employee motivation levels and needs.
- identify some methods they can use to create a motivating environment.
- apply strategies to help motivate employees and build teamwork.
- apply strategies that create self-motivated employees.
- apply strategies to motivate virtual, multigenerational, and multicultural teams.

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## Course Content

### UNDERSTANDING MOTIVATION

- Recognize the Importance of Motivation
- Identify Types of Motivational Needs
- Assess Employee Motivation

### BUILDING A MOTIVATING ENVIRONMENT

- Establish a Positive Environment
- Consider Motivational Techniques
- Identify Barriers to Motivation

### MOTIVATING EMPLOYEES

- Retain Good Employees
- Set Clear Expectations
- Communicate Effectively
- Clarify Expectations
- Provide Effective Feedback
- Choose Rewards

### ENCOURAGING SELF-MOTIVATION IN EMPLOYEES

- Encourage Self-Motivation
- Create a Bond with the Organization

- Provide Professional Growth Opportunities
- Build a Sense of Accomplishment
- Encourage Enthusiasm

### MOTIVATING DIVERSE TEAMS

- Motivate Virtual Teams
  - Motivate Multigenerational Teams
  - Motivate Multicultural Teams
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