

# Managing Accountability

**Prerequisites:** None

**Length:** Half Day

**Summary:** This course teaches the skills and attitude that are necessary for creating an accountable organization.

---

## Course Content

- Define accountability
  - The mandate of accountability
  - The relationship between accountability and responsibility – and blame
  - Set your personal expectations higher than those around you
  - Accept inevitable change and conflict and accountability's role
  - Help others around you to develop personal accountability
  - Putting it all together
  - Recognize and discuss the accountable choice.
    - Define and discuss the accountable choice
    - Activity – demonstrating accountable/unaccountable behaviors
  - Identify personal and external obstacles to being accountable.
  - Ask personal questions that initiate accountability and take actions based on the responses.
-