

## **Managing Accountability:**

*Moving from manager led accountability to employee led accountability*

**Prerequisites:** There are no prerequisite skills for this course, however, you might be interested in the following related courses: Enlightened Leadership.

**Length:** ½ day skill building + guided implementation by e-mail over 3 weeks – total 1 day

**Summary:** You will learn the steps in a managing accountability and enhance your ability to use those steps to develop employee self-managing accountability

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### **Course Content:**

- **Challenges and current obstacles to managing accountability**
  - **Three pathways towards employee self-managing accountability**
    - a. **New employee/ new task**
    - b. **An employee on track to self accountability**
    - c. **An employee stuck in manager led accountability**
  - **Parameters of accountability**
    - a. **The goal**
    - b. **The gap in performance**
    - c. **The critical tasks to be managed**
    - d. **The next right step**
  - **Role play accountability sessions**
  - **Prepare for on the job accountability sessions**
  - **Complete one (1) on the job session**
  - **Prepare for 1<sup>st</sup> guided implementation**
  - **Three (3) sessions via 1-week interval e-mail communications**
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